

PERSIMMON DENTAL CARE

APPOINTMENT POLICY

We pride ourselves in providing extra time for the personal attention each patient deserves. We respect your time and make every effort to keep you from waiting. As result, your appointment time in this office is reserved exclusively for you. We reserved the right to charge patients who do not reschedule with adequate notice, or who fail to keep their scheduled appointments. We consider all schedules appointments as confirmed; we are committing our schedule to you and as you kindly do the same.

HOW TO CANCEL OR RESCHEDULE YOUR APPOINTMENT

In order to be respectful of the needs of all Persimmon Dental Care patients, if it is necessary for you to cancel or reschedule your reserved appointment, we require that you contact our office **2 Business days** in advance. Appointments are in high demand and your early cancellations will give another person the possibility to access timely dental care. To cancel an appointment, please call **925-999-8282** to speak with office representative. If you do not reach an office representative, you may leave a detailed message on the office voicemail. You may **not cancel a scheduled appointment via email or website inquiry**. If you do not contact us **2 business days** prior to your scheduled appointment time, you will be subjected to a **\$50.00** cancellation or failed appointment fee may be assessed.

ORAL SURGEON CANCELLATION

Cancellation for our in house specialist **Dr The Phan** may vary depending on the procedure & time. please give us **5 busniess days** prior to your appointment to avoid a fee of **\$75.00 per every 15 minutes**.

PATIENT NAME (PRINT PLEASE) _____.

STAFF SIGNATURE: _____.

DATE: _____.